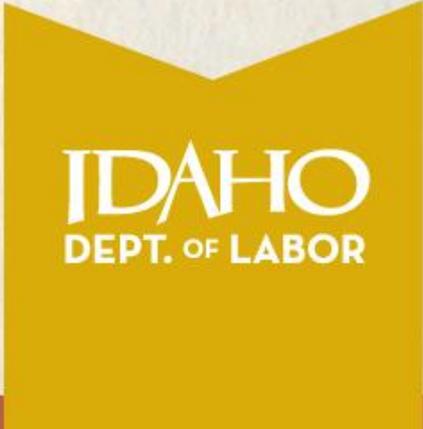


SIDES Presentation 2017

Tyler Smith ext 3304

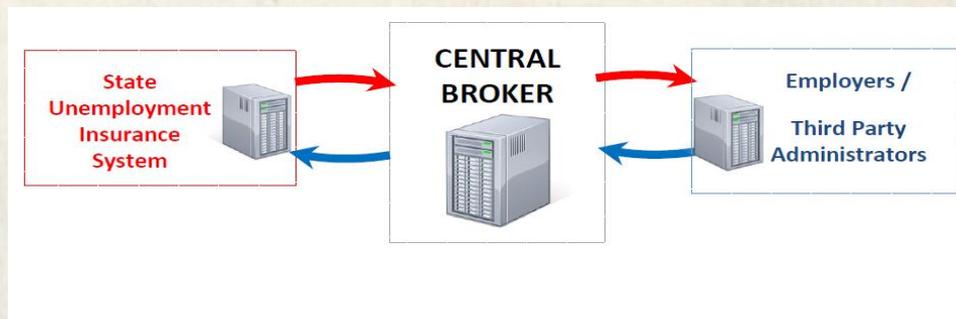
Benefits Bureau

The logo for the Idaho Department of Labor, featuring the word "IDAHO" in a large, bold, serif font above the words "DEPT. OF LABOR" in a smaller, bold, sans-serif font. The logo is set against a yellow background that has a white, stylized mountain peak shape at the top.

IDAHO
DEPT. OF LABOR

State Information Data Exchange System

- What is SIDES?
 - National Internet-based exchange system
 - Employers receive and respond to UI requests
 - Nationally standardized questions



SIDES

- Larger businesses with established TPA

E-Response

- Smaller-locally owned employers
- “Mom and pop”

SIDES

- Large Companies
 - Albertsons, Wal-Mart, Century Link
- TPA
 - EQUIFAX, Thomas and Thorngren, ADP
- Technology requirements
 - Data validation, security, XML ability
- Register with SIDES Nationals

E-Response

- Small companies
 - School Districts, Hospitals, locally owned
- Only need an e-mail address
- Register with IDOL
 - Sides@labor.idaho.gov

Benefits of SIDES

- Save on postage
- Timely responses
- Less back and forth
- Conforming to seven day response requirements

Benefits of SIDES continued

- UI Integrity
- Reduces the number of appeals
- Nationally recognized
- It's FREE to employers

Request

- Employer receives e-mail notification
- TPA broker receives notification
- IDOL Sends 32 elements
 - SSN, BYB, BYE, Employer, dates of employment, etc

Response

- Employer/TPA returns 63 elements
 - All 32 request elements
 - Plus reason for sep, dates of employment, gross earnings, final date, etc
- Confirmation response has been sent

Why the push for SIDES

- **October 2013 Law Change**
 - Employers have seven days to respond
 - Potential charges to account for non-compliance
- **Supplemental Budget Requests**
 - IDOL has received two SBRS to increase SIDES enrollment
- **Unemployment Integrity**
 - Less chance of improper payments

Marketing

IDAHO
DEPT. OF LABOR

Newspaper online Ads

The image displays four newspaper online advertisements arranged in a 2x2 grid. Each ad features a photograph of a worker in a different industry, a headline, the Idaho Department of Labor logo, and a call to action.

- Top Left:** A construction worker in a white hard hat and safety vest. Headline: "YOUR BUSINESS HAS SEVEN DAYS." Logo: IDAHO DEPT. OF LABOR. Text: "Choose to be notified electronically when an employee files an unemployment claim. Click to learn more."
- Top Right:** A man in a black hard hat and safety glasses. Headline: "MAKE IT YOUR BUSINESS." Logo: IDAHO DEPT. OF LABOR. Text: "Choose to be notified electronically when an employee files an unemployment claim. Click to learn more."
- Bottom Left:** A man in a blue hoodie. Headline: "MAKE IT YOUR BUSINESS." Logo: IDAHO DEPT. OF LABOR. Text: "Choose to be notified electronically when an employee files an unemployment claim. Click to learn more."
- Bottom Right:** A woman in a patterned shirt sitting at a desk with multiple computer monitors. Headline: "THE COST OF DOING BUSINESS." Logo: IDAHO DEPT. OF LABOR. Text: "Choose to be notified electronically when an employee files an unemployment claim. Click to learn more."

Newspaper print Ads



YOUR BUSINESS HAS SEVEN DAYS

TO RESPOND TO UNEMPLOYMENT CLAIM REQUESTS.

WE'RE HERE TO HELP YOU.

Choose to be notified electronically when an employee files an unemployment claim so you can provide a time-sensitive initial response. Failure to object or supply a response within seven days will result in your business being charged for any benefits paid up until an appellate decision. By managing your unemployment benefits, your business will save money.

It's easy to register your business, big or small, so you can be notified as soon as a claim is filed. To request an application, send an email to sides@labor.idaho.gov.



Take care of business. Online. Anytime.
labor.idaho.gov/sides

C.L. "Butch" Otter, Governor
Kenneth D. Edmunds, Director

An Equal Opportunity Employer and Service Provider.



YOUR BUSINESS HAS SEVEN DAYS

TO RESPOND TO UNEMPLOYMENT CLAIM REQUESTS.

WE'RE HERE TO HELP YOU.

Choose to be notified electronically when an employee files an unemployment claim so you can provide a time-sensitive initial response. Failure to object or supply a response within seven days will result in your business being charged for any benefits paid up until an appellate decision. By managing your unemployment benefits, your business will save money.

It's easy to register your business, big or small, so you can be notified as soon as a claim is filed. To request an application, send an email to sides@labor.idaho.gov.



Take care of business. Online. Anytime.
labor.idaho.gov/sides

C.L. "Butch" Otter, Governor
Kenneth D. Edmunds, Director

An Equal Opportunity Employer and Service Provider.

Marketing

IDAHO
DEPT. OF LABOR

Employer Inserts

TAKE CARE OF
BUSINESS
NOT PAPERWORK.
ONLINE.
ANYTIME.

RESPOND TO BENEFIT CLAIM REQUESTS

Idaho employers have two options for receiving and responding to information requests when former employees file claims for unemployment insurance.

E-Response is an Internet-based exchange system for small businesses with less than 100 employees. Receive email notices for any employee-reported separations and benefit claims filed against your account. Each notice includes a website address and personal identification number (PIN) for responding electronically. An online manual is available to guide you through the E-Response enrollment process.

SIDES Data Exchange is a computer-based data exchange system for large businesses with 100 or more employees, state agencies and third party payroll administrators. Report separation information, verify earnings and review potential fines. Save money with faster and more accurate determinations, fewer improper payments and by sharing data between states.

To receive or respond to benefit claim requests electronically, email us at: sides@labor.idaho.gov

IDAHO
DEPT. OF LABOR

C.L. "Bub" Otter, Governor
Kenneth D. Edmunds, Director



REPORT, PAY YOUR UNEMPLOYMENT INSURANCE TAXES

Manage your unemployment insurance account in a secure, online environment, 24 hours a day, seven days a week. View account activity, upload employee wages, calculate your taxes or communicate directly with the department via instant messaging. Pay by electronic check (free), credit or debit card (3 percent vendor fee) or download a voucher and mail in your payment. Reporting when employees quit or get discharged helps reduce or eliminate improper benefit payments and keeps your unemployment benefit charges accurate.

RECRUIT NEW EMPLOYEES

Find the best candidate for your next job opening with online tools that allow you to post and manage your company's job openings 24 hours a day, seven days a week. Search for employees by experience, education and salary requirements, or receive automatic email notices when new job seekers match your requirements.

REPORT NEW HIRES

Idaho's New Hire Reporting law requires employers to report new employees to the Idaho Department of Labor within 20 days of the date of hire. Report online through a secure, Microsoft encrypted channel. To set up an account and receive a password, call (800) 627-3880.

Learn more about our online services for Idaho employers at: labor.idaho.gov/e-services

For details on our customized services for Idaho businesses, contact your local business solutions specialist. For a directory, visit labor.idaho.gov/business.

IDAHO
DEPARTMENT OF LABOR

An Equal Opportunity Employer and Service Provider.

IT'S UP TO YOU.
AVOID EXCESS CHARGES
TO YOUR UNEMPLOYMENT TAX ACCOUNT.

IDAHO
DEPT. OF LABOR

CHOOSE TO BE NOTIFIED ELECTRONICALLY WHEN AN
EMPLOYEE FILES AN UNEMPLOYMENT CLAIM.

For more information email: sides@labor.idaho.gov



E-RESPONSE

E-Response is an Internet-based exchange system for small businesses. Receive email notices for any employee-reported separations and benefit claims filed against your account. Each notice includes a website address and personal identification number (PIN) for responding electronically. An online manual is available to guide you through the E-Response enrollment process.

SIDES DATA EXCHANGE

SIDES Data Exchange is a computer-based data exchange system for large businesses with 500 or more employees, state agencies and third party payroll administrators. Report separation information, verify earnings and review potential fines. Save money with faster and more accurate determinations, fewer improper payments and by sharing data between states.

REPORT AND PAY YOUR UNEMPLOYMENT INSURANCE TAXES ONLINE

Paper quarterly tax reports are no longer available. Access and manage your unemployment insurance account in a secure, online environment, 24 hours a day, seven days a week. View account activity, upload employee wages, calculate your taxes or communicate directly with the department via instant messaging. Pay by electronic check (free), credit or debit card (3 percent vendor fee) or download a voucher and mail in your payment. Reporting when employees quit or get discharged helps reduce or eliminate improper benefit payments and keeps your unemployment benefit charges accurate.

REPORT NEW HIRES ONLINE

Idaho's New Hire Reporting law requires employers to report new employees to the Idaho Department of Labor within 20 days of the date of hire. Report online through a secure, Microsoft encrypted channel. To set up an account and receive a password, call (800) 627-3880.

Learn more about avoiding excess charges at: labor.idaho.gov/sides

IDAHO
DEPARTMENT OF LABOR

C.L. "Bub" Otter, Governor
Kenneth D. Edmunds, Director

An Equal Opportunity Employer and Service Provider.

1/26/09 2/2/09

Letters to Employers

SIDES E-RESPONSE

WHAT IS SIDES E-RESPONSE?

The State Information Data Exchange System is a national Internet-based exchange system for small businesses with fewer than 500 employees to respond to state unemployment insurance requests quickly, easily and accurately.

EMAIL NOTIFICATION

You will receive email notices for any employee-reported separations and benefit claims filed against your account. Each notice includes a website address and personal identification number (PIN) for responding electronically. An online manual is available to guide you through the E-Response enrollment process.

EMPLOYERS MUST RESPOND TO BENEFIT CLAIMS REQUESTS IN SEVEN DAYS

It's in the best interest of your business to respond online to requests for benefit claim information. Employers who contest an initial unemployment insurance claim by a former employee but fail to lodge objections or supply a response within seven days will now be charged for any benefits paid up until an appellate decision. The Idaho Legislature overwhelmingly approved this requirement during the 2013 legislative session.

BENEFITS

- » It is FREE.
- » It is a nationally standardized format for unemployment insurance information requests.
- » Data checks ensure the exchange of complete and valid information.
- » Requests for information arrive faster, which means you are able to respond faster.
- » Confirmation receipts are emailed as proof that your timely reply was processed.
- » Staff productivity improves with fewer follow-up phone calls and less correspondence.
- » Postage costs are lowered and less paper is generated.
- » Delays related to paper mail delivery are eliminated.
- » Fraud detection is improved to reduce the amount of improper payments.
- » The number of appeals you are required to attend is reduced.

To sign up for Sides E-Response, email Sides@labor.idaho.gov

For more information, visit labor.idaho.gov/eservices or call (208) 332-8942.

NEW MANDATORY REPORTING REQUIREMENTS

1. ALL QUARTERLY TAX REPORTS MUST BE SUBMITTED ONLINE

Idaho employers are now required to file quarterly unemployment insurance reports online. Paper quarterly reports will no longer be mailed or available starting Jan. 1, 2015. Filing your reports online saves taxpayer dollars and results in greater accuracy when calculating taxes due. Payments can also be scheduled in advance, up to the due date. Waivers must be requested in writing and mailed to: UI Compliance, 317 W. Main, Boise, ID 83735.

2015 QUARTERLY TAX DUE DATES

FIRST	April 30
SECOND	July 31
THIRD	October 31
FOURTH	January 31, 2016

Learn more about what to do and where to file at:

LABOR.IDAHO.GOV/EMPLOYERPORTAL

2. EMPLOYERS MUST RESPOND TO BENEFIT CLAIMS REQUESTS IN SEVEN DAYS

It's in the best interest of your business to respond online to requests for benefit claim information. Employers who contest an initial unemployment insurance claim by a former employee but fail to lodge objections or supply a response within seven days will now be charged for any benefits paid up until an appellate decision. The Idaho Legislature overwhelmingly approved this requirement during the 2013 legislative session. To sign up for submitting requests electronically email us at:

SIDES@LABOR.IDAHO.GOV

Business Cards

**WE'RE THE FORCE BEHIND THE
WORKFORCE.**

labor.idaho.gov/business

.....

To receive and respond to unemployment
insurance requests online, visit
labor.idaho.gov/eservices

IDAHOSTATESMAN.COM

WEDNESDAY, NOVEMBER 19 - TUESDAY, DECEMBER 16, 2014 BusinessInsider 15

YOUR BUSINESS COMMUNITY ■

whom they would like to pass on their heirlooms.

"I will wear my heirloom with pride and I look forward to passing it on to 2016 to another early-career scientist," Xu said.

U of I professor gets teaching award

Environmental chemist **Greg Möller** became the first professor at the University of Idaho and neighboring Washington State University since 1996 to win a National USDA Excellence in Teaching Award given by the Association of Public and

Land-Grant Universities, one of two awarded this year. Möller is on the faculty of the School of Food Science operated jointly by the two universities.

A 24-year member of the U of I faculty, Möller teaches classes including Principles of Sustainability, Principles of Environmental Toxicology and Food Toxicology. All are available for viewing online for free, although students must register and complete assignments to receive university credit.

"I recognized early that in digital education, I will rarely, if ever, be in the same

time zone as my students," Möller said. He is among those pioneering documentaries, documentary-style videos that use media techniques to engage students and deliver information.

Möller mostly looks for ways to make systems work better. He has six licensed patents used in water treatment technologies. The Association of University Technology Managers cited his team's water treatment technology as one of "25 Innovations that Changed the World," alongside the Google search engine and others.

ACHIEVEMENTS IN GOVERNMENT

Samson to direct Idaho Farm Service

Mark Samson has been named state executive director for the Idaho Farm Service Agency. The agency has 253 employees and producer-elected committee members serving



Mark Samson

Idaho farmers and ranchers from the state office in Boise and a network of 29 county locations.

Samson, born in Sandpoint and raised in Pocatello, received his bachelor's and master's degree in agriculture economics from the University of Idaho. Samson has worked in the wheat industry for most of his career, including a stint as administrator for the Idaho Wheat Commission. He also has worked as a project accountant for the former Morrison Knudsen Co. and an international trade coordinator for Idaho. He fo-

merly owned an international trading and consulting firm.

Samson and his wife, Cory, have two adult children.

Ketchum hires planning director

Micah Austin, Hailey's community development director, will become Ketchum's director of the planning and building department on Jan. 5.

Austin joined the Hailey staff in 2012 after working as community development director in Jerome for over three years. Previously, he worked as a park ranger, mayor's assistant and city planner in Indiana and Kentucky. He learned Russian while serving on an LDS mission in Minsk, Belarus and in Moscow, Russia.

He holds a bachelor's degree from Utah State University and a master's of public administration degree from Indiana University-Bloomington.

Canyon's Jett gets juvenile justice honor



Steve Jett

Steve Jett, director of the Southwest Idaho Juvenile Detention Center, has received the Hammergren/Dunlap Distinguished Service Award for Exemplary and Meritorious Service to Juvenile Justice and Detention Services from the National Partnership for Juvenile Services.

Jett, director of the Caldwell center since 1993, was chosen in large part for his involvement with the Prison Rape Elimination Act. Jett was an instrumental voice during the Department of Justice's development of PREA standards and served as the chair of the National Partnership for Juvenile Services PREA Review Project. He also volunteered at the Southwest Idaho center to undergo the first audit of a juvenile facility under the new standards in 2013. The center, owned by Canyon County, was the first facility to comply with the standards.



YOUR BUSINESS HAS SEVEN DAYS

TO RESPOND TO UNEMPLOYMENT CLAIM REQUESTS.

WE'RE HERE TO HELP YOU.

Choose to be notified electronically when an employee files an unemployment claim so you can provide a time-sensitive initial response. Failure to object or supply a response within seven days will result in your business being charged for any benefits paid up until an appellate decision. By managing your unemployment benefits, your business will save money.

It's easy to register your business, big or small, so you can be notified as soon as a claim is filed. To request an application, send an email to sides@labor.idaho.gov.

Take care of business. Online. Anytime.
labor.idaho.gov/sides

IDAHO
DEPT. OF LABOR

C.L. "Butch" Otter, Governor
Kenneth D. Edmunds, Director

An Equal Opportunity Employer and Service Provider.

SIDES IDOL Pages

Internal

<http://epic/UI/UI/ClaimSpecialistWiki/SIDES.aspx>

External

<http://labor.idaho.gov/dnn/idl/Businesses/sides.aspx>