

KDOL RFP Clarifications

Section/Topics	Question/Comment	Answer/Response
Appendix	What about the tables on tables on Appendix B, C, D, E and I? Should we just put an "x" in the column that fits our product, ex: Available out of the Box, Available with customization or Not Available?	Yes; put an x as applicable. However, the second column talks about past experience specific to the project so and elaboration of the "x" is strongly encouraged.
Appendix A	Is it expected the Siebel Case Management System will be kept?	Siebel Case Management will be utilized for KDOL for the foreseeable future. If KDOL pursues a follow on UI modernization effort, then this product may be replaceable.
Appendix F	What about the table on Appendix F? Are we supposed to put in the description of the document we use for this purpose?	Yes; we will provide and update and an addendum to that.
Appendix F	In Appendix F, Does Due at Proposal time indicate RFP proposal or Iteration Proposal/Begin time?	One time with the Proposal.
Appendix F	Are we to assume only the questions listed as Due "Proposal" are due to be submitted with the RFP response?	Yes; just with the proposal and not to be resubmitted or updated as related to option 1, 2, etc.
Appendix H Non-Disclosure	Page 77: Is there an ITSC Non-Disclosure form that would need to be filled out, or would we use our standard Non-Disclosure form?	An amended NDA has been posted.
Appendix H Non-Disclosure	When will the non-disclosure form for Section H be provided to vendors?	An amended NDA has been posted.
Project Timeline	What is the anticipated duration of Phases A & B?	There is a notional timeline on top of page 7. We are looking at a duration of 6-12 months with concurrency between Phases A and B.
Project Timeline	Is it safe to assume the schedule for the phases will be shifted based on the award date?	We will look at this and repost this timeline by tomorrow, the 18th of October.
Project Timeline	Is there a target end-date of the project that must be hit? i.e. is the 12/2017 date shown on the project timeline a hard commitment for any funding and/or logistical reasons?	The expectation is that Phases A and B will be complete by Sept 30 2017. The remainder complete by Sept 2018.
Section III	You mention the use of SSIS for ETL but ask for a ETL tool. Are you interested in another ETL for the solution?	We are open to what the bidder feels is the best solution. It could be another ETL or a combination of ETLs. We expect the Data Integration solution to support the data movement for this effort but also as a data Integration solution backbone for all data movement between business partners.

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Section III	Master Data Management appears to be asked for but that is not directly called out. Is the State open to a cloud MDM solution as part of the bid?	MDM capabilities are viable to support some of the requirements but is not required. Cloud is viable however the security and access control is significant consideration. The financial model for annual cost of hosting in the cloud would need to be provided as part of the proposal.
Section III	Are the requirements for EFT/EDI/XML and HL7 support a requirement? It does not appear to be a requirement for the identified source systems.	As the UI systems evolve nationwide it is expected that all of these standards are highly likely to be required based upon the variety of business partners KDOL and other sister agencies across the nation work with within the next few years. These are targeted more for business partner exchanges than the internal exchanges mostly described in the RFP.
Section III	Please confirm that one-way (inbound) nightly batch integrations with the Source Systems listed in Appendix A is sufficient – confirm feedback of cleansed/matched data (bi-directional integration) to the source systems is not required.	The initial system as described in the RFP will be intended as a one-way feed to the target system. It is KDOL's intent that at some point for ongoing UI modernization that some of these feeds will be bi-directional. But for the duration of the RFP they will be one-way.
Section III	Is there specifically carved out a phase for user acceptance testing?	There are criteria in terms of acceptance as related to KDOL staff being trained and so forth and the other piece of it if it isn't clear. It should tie into Phase B with the other base contract award for benefits because there is a relationship to the two.
Section IV Solution Objectives	Page 20: Can KDOL confirm that the scope of work includes modifying the Siebel Case Management System to support integration with Predictive Data Analytics? Or would KDOL modify the Siebel Case Management System as required to support management by staff of cases created as a result of the analytics models?	It is not intended that the scope of work will require any changes to Siebel Case Management. It is intended that the data from Siebel case management be available for predictive analytics. It is likely that the KDOL may use the result of Predictive Analytics as a work queue to surface cases that would be worked normally. Siebel Case Management is currently being adapted to allow insert of a case via a service(API). If the analytics can surface high risk potential fraud and can insert that data as a new case via the API service, this would be desirable.

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Section IV Solution Objectives	Page 18: Can KDOL confirm if the scope of work includes identifying, cleansing and converting all Unemployment insurance data into a single Operation Data Store as a part of this project? Or just the data that is required for data analytics associated with the program integrity focus of the Project?	All UI data.
Section IV Solution Objectives	Page 18: Would KDOL provide personnel that understand the existing systems to help the vendor with Source data models and identification?	Yes; KDOL will have assigned staff, both technical and business subject experts, to assist with understanding of source data and existing capabilities.
Section V.A Proposal Format	On page 22, V. Proposal Format and Timeline, paragraph 3 states, Bidders shall respond to every item listed in Section VII.A... which is Proposal Rating Criteria & Evaluation. Should that be a different section – like VI A-N?	Bidders should respond items listed in Section III, IV, Section VI A-N and appendices. Proposal Structure will be posted by 10/24.
Section V.A Proposal Format	As far as how the proposal is to be organized, are we to utilize the headings A-N under Section VI (pgs. 24-40) as major section headers, or those items in the table under Section VII as major sections headers, or otherwise?	We will provide a schema of which will be required to follow on how to structure a response such that it helps the bidders and the evaluators in assessing and evaluating what was bid. Proposal Structure will be posted by 10/24.
Section V.A Proposal Format	Is there a page limit for the response?	Yes, there is. The page limit will be republished with the timeline of events.
Section V.B Proposal Timeline	Is the deadline for submitting questions still today 5 pm?	The deadline is 10/24/16 5 pm Eastern Time.
Section V.B Proposal Timeline	Proposal deadline is not moving, but Q due date and answers are?	The new timeline of events has been posted.
Section VI.A Eligibility	Does bidding on this RFP preclude a vendor from bidding on a future Modernization RFP?	No. Based on work in coordination with KDOL, this is laying a foundation for the data migration piece of UI IT Modernization, but it does not preclude that bidding.
Section VI.A Eligibility	Will the firm award this project be permitted to bid on the full modernization?	Yes.
Section VI.A Eligibility	Is this contract going to be with CESER or KDOL?	With CESER.
Section VI.A Eligibility	Is KDOL looking for a Kansas based organization for this procurement?	No; this is not the case. We are open to who the bidder(s) may be. Do note that there is an 80% on site presence requirement, but it is not limited to a Kansas based organization.

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Section VI.A Eligibility	Is there a MBE or WBE requirement for this RFP?	No, there is not.
Section VI.A Eligibility	The RFP says the 80% on site requirement is for “key personnel” not all staff if team is larger. That seems in conflict with what you just said	80% of all staff time on site. Not just key personnel.
Section VI.C References	Can you use the same references for scope of work and COTS Product Category?	Yes.
Section VI.F Key Personnel	Proposal format notes 3 Key Personnel. We presume that these are only the key/named personnel and that our team may be more than 3.	That is correct. It may not be less but it will certainly be equal or more.
Section VI.M Cost	Has a budget been estimated/established for the project?	There is a budget and there is an estimate, but at the moment it is confidential.
Section VI.M Cost	Should the bidder submit a cost schedule only for the Phase A and B?	No; the bidder needs to submit for all phases. It is a part of our assessment process in terms of overall costs and it will be one of the dimensions of overall management and ongoing as the project ensues on where we are heading in terms of subsequent options.
Section VI.M Cost	Is KDOL looking at this being a fixed Bid proposal?	Yes.
Section VI.M Cost	Fixed Fee. Can you clarify the contract type for this procurement?	Fixed Price.
Section VI.M Cost	Earlier you mentioned fix bid? what areas require a fixed bid?	The Base Contract and the options.
Section VII.C Evaluation Process	Will this be a single award for all the phases? When would the options be exercised?	The award is a Base Contract award for Phases A and B. Subsequent to that are Phases C-E, those will be determined before the end of Phase B. Phase E can be awarded at any time but because of its high dependency with the benefits side, it will likely be awarded earlier than later in the entire engagement.
not available	Is any existing functionality/product to be carried over to the new application, like and identity verification product?	There is no current identity verification being used for customers. Internal identity and security is using Microsoft AD.

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not available	Is it expected KDOL users will solely use the tool to detect new fraud patterns without involving the vendor?	The Vendor is expected to set up several pattern detection samples for KDOL to use and to model additional pattern detection on. This will be some of the required reports. It will be a collaborative effort with subject matter experts and vendor. This will also be expected to be include in the developers' skills transfer and ad-hoc training.
not available	Will the tool generate executable business rules?	That is up to what the bidder proposes. This is not a mandate, but it can be proposed and it will be evaluated accordingly.
not available	If business rules will be created manually who (KDOL or vendor) will be responsible for creating business rules that can be executed by applications?	This is a collaborative process, ultimately, ownership will be in the hands of KDOL. More clarity will be provided later.
not available	Is there an existing reporting solution used by KDOL?	KDOL has no reporting solution in place today. Mainframe (Cobol) reports are available from nightly batch processing and in some case exported to text file and used inside Excel.
not available	What's the ball-park number of reports and metrics of dashboard will the solution need to provide?	There are specific number of reports and dashboards on Page 22. It is estimated that a typical dashboard for a topic will contain 6-10 modules. Your insight should be provided as part of your proposal for KDOL consideration.
not available	Is KDOL expecting to get timely new hire data from employers? Is there a separate data source than NDNH?	The Newhire data flow should be analyzed and working with KDOL business specialist determine ways to provide feedback to encourage employers to report timely. Yes; KDOL expects timely newhire reporting from employers. Other states provide newhire information to KDOL via the NDNH clearinghouse.
not available	KDOL notes that they own/use SQLServer and SSIS. Do they imagine using existing SQL licenses for any data warehouse needs, or must we present additional database licenses for the warehouse?	MS SQL Server is the database of choice for KDOL. As part of the proposal recommendations for database needs to the overall solution should be provided. KDOL will repurpose licenses as appropriate and pursue additional licensing as needed. If another database product or environment is required/needed, then the proposal should include all requirements for KDOL for consideration of the licensing and infrastructure support cost.

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not available	Could you please elaborate on what is meant by 'building System of Records'?	The "Building System of Records" is essentially building a repository that represents a system of records relevant to UI data (tax, benefits, appeals). That data has been cleansed from that which exists from resourced repositories.
not available	Does KDOL have confirmed fraud cases to assist potential machine learning?	Yes; there are known fraud patterns based upon existing data.
not available	Am I to assume that the first 22 pages are an overview of the RFP and all answers are to be done in the appendix areas of this RFP?	Yes. Regarding providing the Appendix and the fees answers. However, as indicated in the first paragraph of section 6, we do need to understand from the bidder how we are going to achieve all the contractual items that are enumerated.
not available	You mention a need for Data Mining, please describe the types of models you anticipate using?	Data mining and predictive analytics are expected to be used to discover patterns from the past and predict probability that they will occur in certain areas in future. KDOL has had no data mining capabilities in past and is looking forward to discovery based upon legacy insight.
not available	Can CESER/KDOL confirm that development of analytical algorithms and models is intended to be deferred until Phase E, per its description?	That is the current intent.
not available	Would KDOL prefer that the vendor use any existing investment tools/infrastructure that it already made? Or should the vendor propose all required hardware/Software with the assumption that we will not be able to reuse any existing investment? If reuse is desired, what is available and in what quantities	For the purposes of this RFP there is really very little available for reuse within KDOL. There is no Data Integration except SSIS. There are no modern BI solutions suite for portals, dashboards, reporting or data access. There is no single source for all of the data for building toward. KDOL does use Windows Servers, and MS Sql Server, and MS Active directory and would prefer to continue with that investment. There is no direct access to VSAM data solution.
not available	What Message Queuing product is currently being utilized?	KDOL does not currently use any message queuing solution. As KDOL moves more capabilities both internal and with business partners toward real-time then we expect a message queuing solution will become necessary.